

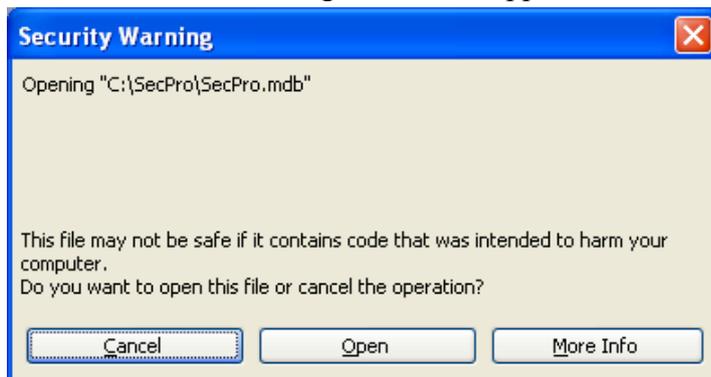
Resolving Conflicts between LoftOrganiser and Microsoft Office

Conflict(s) have been known to arise where a full licence of Microsoft Access is resident on the computer running LoftOrganiser. This seems to arise out of a file-sharing issue between the two programs. However resolution can be obtained by following the procedure below:-

1. If you have **Microsoft Access 2000 or 2003** loaded on your computer as a stand-alone program then start it up in the same way that you would any other installed program
2. Locate and Open the **LoftOrganiser** program.
 - Depending on what version you have this may lie with **C:\Program Files\LoftOrganiserXXXX** or **C:\Program Files\LoftOrg** or even **C:\LoftOrg**
 - The file will be called **LoftOrganiserXXXX.mdb** or **LoftOrg.mdb**
 - Where XXXX represents the YEAR.
3. You may at this point get a message regarding **blocking unsafe expressions and/or macros**

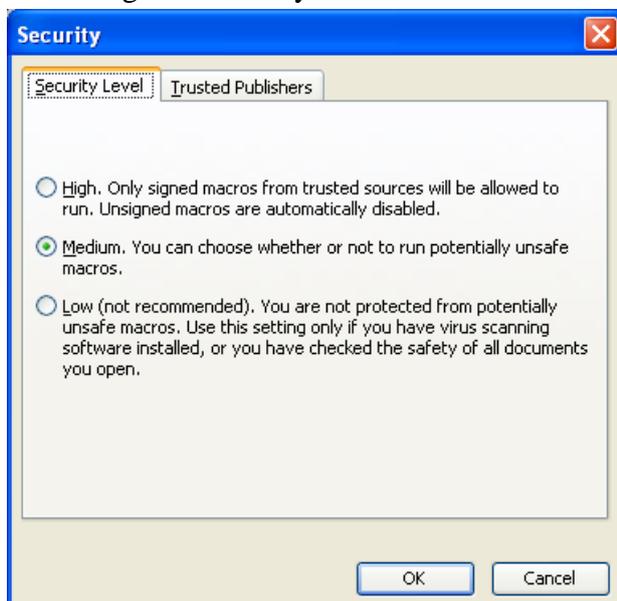


- ... please bypass this by clicking the **No**
- A further warning screen will appear ...



- Click **Open**

4. To prevent such a message ever appearing again select **Tools > Macro > Security** from the Menu Bar and change the security level from **Medium** to **Low** then click the **OK** button to accept the change.



5. Now use/test LoftOrganiser as normal to see whether running the program directly via Microsoft Access has cured the problems you were previously encountering.
6. If the problem(s) are cured then you are done!
7. However, most likely the problem is persisting?
8. So the following additional procedure should be followed:-
 - From the Menu Bar click **Tools > Macro > Visual Basic Editor**
 - Next click **Tools > References**
 - A list of **Available References** will then appear and the 'ticked' references will appear at the top of this list.
 - Check whether the word '**MISSING**' appears in front of any of the text descriptions.
 - If it does appear it is probably before the '**Utility**' reference whereupon you should immediately **un-tick** it!
 - Then, just below the last ticked reference you'll probably find an additional unticked '**Utility**' reference which you should then immediately **tick**
 - Click **OK** to accept the changes you have made
 - Close the **Visual Basic Editor** application by clicking the big **X** in the top-right of the screen
 - This should return you to LoftOrganiser
9. Close down LoftOrganiser
10. Restart your Computer
11. Re-load Microsoft Access
12. Open LoftOrganiser
13. Now use/test LoftOrganiser as normal to see whether these changes have cured the problems you were previously encountering.
14. Continue to load and use LoftOrganiser via Microsoft Access from this point forwards!